

Integrity – a core value of our services and staff at Bethany. It is our goal to be transparent with our clients as part of making your experience working with us supportive and educational. The following information is available to all clients:

- Description of services and programs
- Summary of policies and practices
- Post Placement and Post Adoption Monitoring Procedures
- Access to services and Eligibility
- Fees and Refund Policies
- Clients Rights and Responsibilities
- Illinois Adoption Registry
- Release of Information for exchange of identifying information between birth and adoptive parents
- The Adoption Agency Information and Complaint Registry
- Consumer Grievance Policy
- Notice of Privacy Practices for Consumer Confidential Information

For Adoptive Parents

Non-identifying background information about the child placed with you

 available social, medical and mental health information regarding your
 child and his/her birth parent

For Birth Parents

 Non-identifying information about prospective adoptive parents and the family that you choose to adopt your child